



WHAT YOU NEED TO KNOW ABOUT YOUR DELIVERY...

Did you know that delivering goods on a pallet is very different from any other type of delivery you may receive, such as a parcel or package?

As a result of the scale and weight, to successfully complete a delivery it often requires specialist equipment and if not executed correctly, could put you or our driver at risk.

It is important to remember that our delivery rules are governed by strict health and safety guidelines, to enable you to receive the highest quality service in the safest manner possible.

Help us to help you.

- Are there access restrictions that may hinder a heavy goods vehicle (equal size to that of a bin wagon) delivering your purchase?
- Should your delivery driver be aware of a narrow access road, low overhead cables or trees?
- Is the delivery area a solid, flat surface free from obstacles?
- Is there somewhere for your delivery driver to park i.e., is the location free of parking restrictions?

Please ensure you are available to accept on the delivery date requested.

If you need to rearrange your delivery, please contact us on 0118 954 3315

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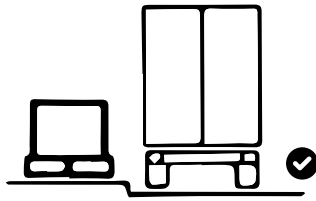
Email: info@cavtiles.co.uk
Telephone: 0118 954 3315



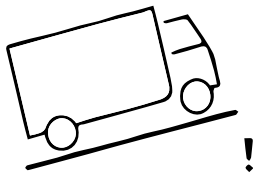
55 Donkin Hill Caversham
Reading RG4 5DG
T: +44 (0)118 954 3315
F: +44 (0)118 954 3316



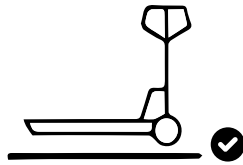
84 Altwood Road
Maidenhead SL6 4QB
T: +44 (0)1628 509 579
F: +44 (0)1628 630 911



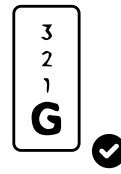
Our pallet deliveries are made to a kerbside location



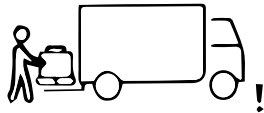
We cannot deliver pallets on steep inclines



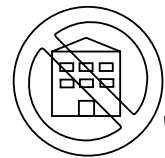
We need to deliver on solid, flat surfaces to facilitate safe pump truck operation



We will deliver to ground level locations only



Recipients should stay at a safe distance from the vehicle



Driver is not permitted to enter your property

If you have any questions regarding your delivery, please contact us on 0118 954 3315

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